Stroller/Shopping Buggy Policy.

Passengers riding the Macatawa Area Express are permitted to board buses without having to fold strollers and/or shopping buggies only if space permits at the time of boarding. Passengers with strollers and/or shopping buggies can utilize the ADA securement areas during the trip, although children are not allowed to remain in the stroller and must be held by a parent or caregiver throughout the duration of the trip.

Should a passenger using a mobility aid board the bus, they will be given priority to use this space in accordance with ADA regulations. Passengers with strollers and/or shopping buggies in the ADA securement areas will be required to move such items to another location on the bus, removing any items from the stroller and/or shopping buggies—the equivalent of two (2) bags of groceries—and folding and/or stowing all items between the seats, away from the aisles. For this reason, all strollers and shopping buggies used on MAX buses must be capable of folding.

In event the ADA securement areas are occupied at boarding, passengers with strollers and/or shopping buggies have the option of waiting for the next scheduled route bus or to continue boarding the bus, folding their strollers and/or shopping buggies for safe storage. Whenever possible, passengers with strollers and/or shopping buggies are encouraged not to ride during weekday peak hours (2-5pm).