We’re Hiring

Chief Operating Officer

Position Summary

The Chief Operating Officer acts as a key member of the senior management team, reporting directly to the CEO. This position directs and coordinates transit service delivery for the agency.

Essential Functions

• Provide direction and support to the Operations Division to ensure attainment of organizational goals.
• Create The Rapid’s safety vision by guiding and developing safety rules.
• Develop, implement and direct budgets, goals, and business plans.
• Evaluate performance by analyzing and interpreting data and metrics.
• Establish policies that promote company culture and vision.
• Assure that subordinate staff receive appropriate guidance, support, and training to enable them to effectively carry out their responsibilities and strengthen their skills and capabilities.
• Ensure compliance with external regulations and The Rapid’s policies and procedures.
• Acts as an onsite representative of The Rapid in the areas of labor relations, employee grievances, and contract negotiation strategy.

Skills & Abilities: Bachelor’s degree or equivalent, master’s degree preferred; and five (5) to ten (10) years of related experience and/or training; or equivalent combination of education and experience.

Basic computer skills including proficiency in Microsoft Office Suite and the ability to learn proprietary systems as necessary.